



Enhance Your Waiting Room

Innovative Waiting Room TV and Patient Call for Healthcare



Envisage by Numed

Numed Healthcare is a leading supplier of digital signage systems, integrated diagnostic solutions and medical supplies with over 30 years' experience providing healthcare equipment to the Primary and Secondary Care sectors. We are a family run business that understands the ever increasing demands on today's healthcare services.

At Numed, we have developed the Envisage Health Awareness System to work for you. Whether you are a GP practice looking to educate your patients and make them aware of additional practice services, or a CCG looking to share health awareness messages across multiple practices, then we have a solution for you.

In addition to this, Envisage is backed by the traditional benefits associated with Numed Healthcare, including:



Installation

We will ensure your new system is installed and configured correctly at a time that is convenient for you.



Training

We offer a range of training options, tailored to you, to ensure you are completely confident using Envisage.



Support

Our expert technical support team are here to help if you experience any problems using your new system.

I hope you find the information in this brochure useful, but if you have any further questions then please contact us by telephone: **0114 243 3896**, email: sales@numed.co.uk or visit our website: www.envisagecoda.co.uk

Best regards,



Simon Healy

Managing Director
Numed Healthcare

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Engage, Educate and Inform

Did you know that there are over 340 million GP consultations per year?

Or that the average waiting time for each patient appointment is 12 minutes?

The waiting room is a patient's first impression of your GP practice or surgery and the time your patients spend there is key to their experience. Modern day waiting rooms are now channels of communication for health education, but a waiting room cluttered with posters and leaflets often looks untidy and important messages can be missed. This can mean that patients are unaware of key information and services, and without suitable distractions, their waiting times appear longer.

Envisage delivers a range of engaging health awareness media, creating a pleasant, relaxing and engaging waiting room where patients feel comfortable spending their time.

With Envisage you can:

Enhance Your Waiting Room - by removing unnecessary clutter and improving the quality of your patient waiting areas.

Engage and Educate Your Patients - with targeted health awareness messages, such as seasonal reminders for flu vaccinations.

Keep Patients Informed - you can ensure your patients are aware about the range of services on offer in your practice, such as flu and baby clinics.

Reduce Perceived Waiting Times - your patients' attention will be drawn away from waiting to the wide range of targeted health information.

Ensure you are making the best use of your patients' time and enhance your waiting room with the Envisage Health Awareness System.



NHS

The seasonal flu vaccination is now available to people at risk of complications from the flu



Tailored for Healthcare

Unlike many media systems in the market place, Envisage has been designed specifically for use by GP surgeries, CCGs and Health Boards and is approved by TPP SystemOne, EMIS and Vision. Envisage offers a range of key benefits:



Complete System - There is no need for any additional hardware or software and there are no hidden costs. We even provide a library of video content for you to use!



Simple and Easy to Use - Envisage has a straightforward user interface and you're in complete control, we can even update your system for you with our optional Managed Playlist feature.



Clinical System Approved - Envisage is accredited and fully integrated with the TPP SystemOne, EMIS and Vision GP clinical systems, ensuring complete compatibility no matter what system you are using.



Peace of Mind – Envisage offers the peace of mind of being a Numed Healthcare product, with over 30 years experience in the healthcare market.

Envisage is also backed by the benefits associated with choosing Numed Healthcare:



Installation & Training

It is vitally important that any new system is installed and configured correctly and that you are completely confident in its use. We will install your new system at a date that is convenient for you and with minimal disruption to your practice. We will also ensure that all the members of your team who will be using the system are fully trained through a range of training options, including remote webinar training sessions, training videos and one-to-one training sessions.



MediServe Support

Our technical support team are available to assist you with any queries or problems you may have. Most faults can be diagnosed in an instant and rectified quickly via remote access with minimal disruption to the practice. For those problems that can't be resolved remotely we have field support technicians available to deal with any issues on-site. Envisage hardware is also backed by an additional 3 year hardware warranty.*

*Excludes HDMI and VGA extenders

Unlimited Content

Envisage offers a variety of ways of getting content on your system, including:

Envisage Media Library



Included with your Envisage subscription is unlimited access to our Envisage Media library, which features an extensive range of regularly updated educational content. This includes:

- Information and advice on a range of health topics, such as diabetes, smoking and healthy eating.
- Additional services information, such as flu vaccination and smoking cessation clinics.
- National campaign media, such as Stay Well This Winter, Stoptober and Be Clear On Cancer campaigns.
- Content from a range of other providers, including Patient and Public Health England.

Envisage Apps

Envisage has a range of applications that allow you to add additional content and features to the system:



NHS Choices - You will have access to the growing library of media from NHS Choices.



YouTube - You can quickly add any videos from YouTube directly to your playlist.



Widgets - Envisage includes a range of widgets to add additional information, including clock and weather apps.

Your Own Content

In addition to all the media supplied with Envisage, you are also able to upload your own content in a variety of formats, including:

- Video files (MP4, WMV)
- Image files (JPEG, GIF, PNG, BMP)
- PDF files
- Web pages
- RSS feeds (e.g. BBC News feed, NHS News feed)

NHS

Do you have a long term health condition or are you over 65?

STAYWELL
THISWINTER



NHS

THINK!

WHY A&E?

A&E is for emergencies and life-threatening illnesses only



Did you know that around **£300 million** of medicines are wasted annually in the UK?





Seamless Patient Call

Envisage is available with an additional patient call module that provides a simple way of calling patients, both visually and audibly, from the waiting room to the consulting room. As Envisage is fully integrated with the EMIS, TPP SystemOne and Vision GP clinical systems, your patients can be called to their appointments directly from your clinical system.

Envisage will register who is logged on at each workstation in your practice and automatically call patients to the correct consulting room, crucial for nurses and healthcare assistants who can use a number of different rooms during the working week. A 'Manual Call' facility is also built into the Envisage system, which can be used in situations where a room is used in the practice for consultations with patients who are not registered at the practice.

Fully Integrated With:





Case Study – Barns Medical Practice, Ayr

“Envisage has proved to be an excellent resource within the practice both as a patient call system and an educational tool for patient health. I would have no hesitation in recommending Envisage to other practices”

Jan McCulloch, Management Partner - Barns Medical Practice

Barns Medical Practice is a six-partner training practice situated within purpose built premises in the centre of Ayr. The practice serves the needs of over 8800 patients and after moving into a new building, the practice were unhappy with their current patient call system and knew they had to invest in a new and easy to use system:

“With an expanding practice and eleven consulting rooms to manage, we knew we had to invest in a modern, efficient and easy to use patient call and health information system.

We had previously purchased diagnostic equipment from Numed Healthcare and knew they were a company with a good reputation for quality products and aftersales service.

As well as offering a complete patient call system which integrates with Vision, we were impressed that the system would allow us to display not only local and national health campaign material, but practice specific information too. We liked the idea that the system was completely configurable by us and that we could target specific audiences, such as breast feeding information during ante-natal clinics.

From placing our order to installation, the service we have received has been terrific. The Envisage system is housed neatly within reception and does not slow down our clinical system. The training we received was excellent and the aftersales service has been magnificent.

Having used the system for a while we haven't been disappointed. The flow of patients is much more efficient, the receptionist's time has been freed up to do other duties and the atmosphere within the waiting room is much calmer than before. The patients' attention is drawn away from their wait to the Envisage screen and they enjoy viewing up-to-date practice information and health promotion material.

Envisage has proved to be an excellent resource within the practice both as a patient call system and an educational tool for patient health.”



CCGs and Multiple Practices

Envisage has been designed to meet the needs of CCGs and other large groups requiring a solution that works for all practices in their area. With Envisage, you can quickly share content across multiple practices and ensure consistent use of branding and message.

Key Features

- **Share Your Own Content** – Our Enterprise Management feature allows your message to be quickly and easily shared amongst an unlimited number of practices at one or more locations.
- **Full Clinical System Compatibility** – Envisage is fully integrated with the EMIS Web/PCS, TPP SystemOne and Vision GP clinical systems, ensuring you have no issues with practices using different clinical systems.
- **Hassle Free Installation** – We will manage the deployment and installation process for you to ensure all practices have the most suitable equipment installed.
- **Full Staff Training** – We offer a range of different training options to suit the needs of all practices. We also include a Welcome Pack with a Getting Started Guide with every system.

Case Study – Wigan Clinical Commissioning Group

“We would recommend the Envisage system to any CCG or GP Practice.”

**Michael Davis, Informatics Officer
– Wigan CCG**

Wigan Borough CCG recently purchased 55 Envisage Health Awareness Systems over an 18-month period under the Prime Minister’s Challenge Fund (PMCF) spread across 63 GP Practices. Michael Davis, Informatics Officer at the CCG, was delighted with the entire process, from initial discussions right through to installation and training of their staff:

“Project planning was relatively straightforward and Numed were extremely adaptable to the changing timetables and needs that a project of such a large scale required.

During the auditing process, a representative from Numed came to our location and stayed a number of days whilst we went out to visit all the GP practice sites to audit and document every install location and also note any interim remedial works that may be required for

additional power and networks. They were extremely efficient and very willing to discuss the individual requirements that each Practice Manager requested, as well as taking into account managed and unmanaged building requirements and regulations.

All deployment timescales were kept as agreed and the deployment teams were adaptable when required and at all times polite and respectful. The teams worked efficiently and tidily and respected the wishes of the GP practice staff and they were always mindful of the GP patient environment.

Initial handover of completed installs to GP Practices required a more concise method of information for when Practice Managers were not available on the day. All practices received a Welcome Pack with all the relevant information on how to use the system and the support available. Practices were offered a Basic or Advanced online training session which were highly praised by the GP Staff. Training could also be re-given on request.

This is a brilliant service to be offered to practices that can sometimes have staff sickness or starters and leavers.

I have spoken with many of our GP Surgery Practice Managers to obtain feed-back on support and without exception I have received nothing but praise for the knowledge and efficiency of the support engineers.

We are extremely pleased with the whole project from the technology used to the support. With the recent introduction of the Enterprise Management System we feel this empowers the CCG with the ability to get a message across all systems across the Borough in a matter of minutes. Ideal in an emergency, or for any major campaigns. We would recommend the Envisage system to any CCG or GP Practice.”





Contact Us

To find out more about Envisage for your GP practice, CCG, Health Board or hospital visit our dedicated Envisage website: www.envisagecoda.co.uk, or contact us using one of the following options:

Phone: 0114 243 3896

Email: sales@numed.co.uk

Address: Numed Healthcare, Alliance House,
Roman Ridge Road, Sheffield S9 1GB

I³ Diagnostic Solutions

Safer, Faster, Easier



**Are you tired of scanning and attaching reports at the end of every diagnostic test?
Do you spend more time carrying out administration tasks than caring for your patients?**

Our I³ integrated 12 lead ECG, ABPM and spirometry diagnostic solutions automatically retrieve a patient's details from your clinical system before performing any diagnostic test and then file a PDF report of the results and any associated Read codes at the end of the test. This makes your diagnostic testing **safer, faster** and **easier**.

I³ Integrated Solutions will:



Enhance Patient Care

By dramatically simplifying your test procedure, allowing you to concentrate on caring for your patient.



Increase Patient Safety

By ensuring that your diagnostic test results are always filed to the correct medical record, improving patient safety.



Improve Report Quality

By filing a high quality diagnostic report rather than a poor quality scan, allowing a more accurate diagnosis of symptoms.



Reduce Administration

By eliminating manual data entry, scanning and attachment of test results, giving you more time with your patients.

What do our customers think?

"It saves the nurses' time and completely eliminates the possibility of human error, such as placing the report into the wrong record and data entry errors which can have an effect on the clinical outcome for the patient."

Paul Moss - Practice Manager, Steyning Health Centre

To find out more information about I³ Integrated Solutions for your GP practice:

Visit: www.numed.co.uk/i3 **Phone:** 0114 243 3896 **Email:** sales@numed.co.uk





SUPPLY | INSTALLATION | TRAINING | SUPPORT

Alliance House, Roman Ridge Road, Sheffield S9 1GB

**Tel: 0114 243 3896 Fax: 0114 243 3413 info@numed.co.uk
www.numed.co.uk**

