

The Success of Envisage at the Premier Health Centre in Wales



Port Talbot Resource Centre is the first multi-practice health centre in Wales to use Envisage; the exciting new next-generation patient call solution for Vision practices.

Envisage utilises LCD screens to combine patient call facilities with a varied range of animated health awareness information for patients to watch while they wait for their appointment. The schedule for displaying the content can be customised so the messages displayed are relevant to the waiting patients (such as only showing information about MMR immunisations during baby clinics).

Other practice messages can also be shown, including reminders to switch off mobile phones and information about the previous month's DNAs.

Port Talbot Resource Centre is an incredibly impressive facility that co-locates 4 practices along with many other healthcare service providers. All four of these practices use Vision, one of which is hosted on the Welsh Enterprise Service (WES). Envisage was installed and ready-to-go for

each practice on the day the centre opened its doors to patients.

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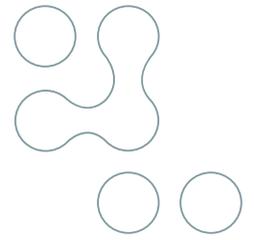
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Clare Boland , the Practice Manager at Fairfield Practice (one of the practices at the centre) has nothing but praise for Envisage. "The installation team were fantastic, everything was working from day one without any teething troubles despite the short timescales we gave them, and Envisage has continued to work without a hitch since then."



Clare is keen to explain how well Envisage has been accepted by her clinicians and patients, "Our doctors find it very easy to use as they can call patients directly from within Vision. If they have to move rooms they can quickly tell Envisage which room they are in and it shows messages on the right screen straight away. It is hygienic, looks neat and most importantly, the patients like it too."

Envisage is a very flexible solution that can be configured for just about any scenario including:

- Multiple waiting areas showing the same patient call information;
- Multiple waiting areas showing calling different patients;
- Multiple practices co-located within the same building.

For further information about Envisage please send an email to marketing@inps.co.uk

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